



HEAD OFFICE  
522 Impala Road Glenvista 2058  
P O Box 1127 Johannesburg 2000 South Africa

## **MEDIA STATEMENT**

02 September 2023

### **RAND WATER CONCERNED ABOUT THE CITY OF TSHWANE'S UNSUBSTANTIATED STATEMENT REGARDING WATER OUTAGES IN PARTS OF THE CITY**

Rand Water would like to express its concern and displeasure regarding the City of Tshwane's (CoT's) unsubstantiated public statement alleging that the cause of water shortages in some parts of the City were due to low pressure from the organisation.

The organisation confirms that it had received and attended to a complaint from the municipality concerning water supply affecting the Akasia meter. On Friday, 01 September 2023, Rand Water assigned a technical team to investigate the complaint, and established the pressure was normal and the flow was high.

It is significant to mention that the City of Tshwane's water consumption has been increasing significantly, and Rand Water had advised the municipality to control the consumption patterns.

As Rand Water, we are committed to supplying water of high quality and ensure sustained partnerships with all our customers.

Rand Water would like to urge **ALL** consumers to continue using water sparingly to prevent the depletion of our systems as we are starting to experience the warm temperatures.

**Media enquiries please contact the following officials:**

- **Justice Mohale** (Media Relations Manager) at 083 417 6999 [jmohale@randwater.co.za](mailto:jmohale@randwater.co.za)
- **Makenosi Maroo** (Spokesperson) at 072 545 5041 [mmaroo@randwater.co.za](mailto:mmaroo@randwater.co.za)