



RAND WATER

HEAD OFFICE

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MEDIA STATEMENT

UPDATE ON VANDALISM AFFECTING SUPPLY TO PALMIET AND MAPLETON BOOSTER STATIONS

On Thursday, the 23rd of February 2023, Rand Water reported a vandalism incident that caused damage to a meter supplying Eden Park township in the City of Ekurhuleni. The incident compelled Rand Water to conduct an emergency shutdown to replace the valves.

Rand Water discovered a string of valves that had been vandalised and therefore the repair work took long. We can report that repair work has now been completed. The resultant effect of this vandalism is that reservoirs were severely impacted and a number of areas are without water. Rand Water is now pumping full load. Rand Water does not have access to Municipal systems and as such, Rand Water cannot commit to the time of full recovery per area. Consumers are advised to contact their respective Municipalities for recovery updates.

Vandalism of water infrastructure is a huge concern to us. Rand Water appeals to anyone who witnesses tampering of water infrastructure to report such by calling our 24-Hour Customer Service Centre 0860 10 10 60 or sending a WhatsApp message to 072 545 5041.

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